



Continuity

Sometimes, unplanned events can have disastrous consequences for your business. Real world disasters, natural disasters, fires, cyber-attacks, network disruptions and human error are all threats to business continuity.



Without a plan in place, your business will grind to a halt, not only resulting in loss of revenue, but also the potential for suffering reputational damage with clients which can be very difficult to come back from.

Recent studies have revealed that...

43%

of businesses that suffer major outages, never truly recover.

51%

of businesses close within two years.

6%

survive and go onto function successfully.

Common technology services designed for business continuity consist of cloud data backups, cloud-based disaster recovery as a service (DRaaS) for infrastructure outages, and managed security plans that protect against increasingly sophisticated cyber-attacks. We implement these and work on them with you to ensure that you are prepared for the worst, so that you can bounce back like the best.

Please turn over



Our approach to business continuity is comprised of three main steps:

Business Impact Analysis

This will reveal what data and functions your organisation cannot survive without. It will also show how long you can survive whilst being down, in other words, what period of downtime is acceptable.

Two key metrics you'll need to determine are: **Real Time Objective** and **Real Point Objective**.

Risk Assessment

This will identify potential points of failure. For example, if your data is stored in only one location and that location fails, you'll lose your data. Or, if your entire network relies on critical hardware, what happens in case it goes bang?

Manage Your Risks

Once you've identified the risks, you must manage them. Do you want the data to live in-house, in a highly redundant data centre facility or maybe both? Ensure that your data is regularly backed up and test your ability to recover from a disaster but running

We'll always provide you with detailed and regular reporting so you can see how we're performing and part of the **Qcom** service is proactive, round the clock advice and management.

We understand that all businesses are different and so we provide solutions to businesses of all sizes and we always tailor to your budget and specific needs to ensure you get the best IT solution for you.

How our Bespoke Packages work

Once we fully understand your business and requirements, we put together a proposal that we think will work best for your organisation. This includes areas where we feel there is room for improvement and also cost savings where possible. During this process, we will consult you to ensure you are happy and you understand the benefits that the proposed solution will bring.

Together, we can build the best IT environment for your business.

Get in touch with us today.

Global IT Services & Solutions

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